



# TERMS OF USE



[luxquartzvietnam.com](http://luxquartzvietnam.com)



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### **INTERACTIVE SERVICES**

Lux Quartz may provide interactive services on the Services, including but not limited to: Chat rooms, notifications, exchanges, surveys, polls, other interactive services...

If Lux Quartz provides any interactive services, we will provide you with clear information about the type of service provided. Lux Quartz is not obligated to monitor, supervise, or review any interactive services that we provide on the Services, and Lux Quartz excludes our legal liability for any losses or damages arising from the use of any interactive services.

## **VIRUSES, HACKING, AND OTHER BEHAVIORS**

Please do not use devices, programs, software, algorithms, or similar methods to access, interfere with, collect or monitor, copy, impersonate, break the structure of any part or all of the Content, Services provided by Lux Quartz; not attempting unauthorized access to hosting servers or any servers, computers, or databases connected to the Services provided; not using the Services provided by Lux Quartz and related content to interfere with the legitimate rights of other organizations or individuals; not using the Services provided by Lux Quartz for purposes contrary to the law.

By violating this term, you will violate Vietnamese law. Lux Quartz will report any violations to relevant law enforcement agencies and cooperate in investigating and implementing related legal actions.

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Lux Quartz does not guarantee that all information, images posted on the Services are accurate, safe, reliable, and appropriate at the time users access. Information provided for recommendation, communication, or advice will not be legal in any case. Lux Quartz is not responsible for any indirect, special, incidental, consequential (including business loss compensation, loss of profit, litigation, or other similar issues) arising from contract violation, error (including negligence), as well as not being responsible for products or other responsibilities when customers use Services provided by Lux Quartz. The information may not be suitable for specific cases of customers; customers should consult with professionals and decide to use the necessary documents for their specific issues.

Furthermore, Lux Quartz does not guarantee that the operation of the Services will not be delayed, failed, or interrupted for any data or content transmitted during use. Users are responsible for risks, damages, or losses caused by viruses, malware, trojans, and other harmful programs and fully responsible for potential risks, damages, including but not limited to, data loss, system damage in cases where users download or collect information, products, software, documents, programs, or services from these Services in any form. This provision exempts liability for all losses, damages caused or may be caused by the Services not functioning, being faulty, not executable, being interrupted, removed, defective, delayed or discontinued during use or transmission, hacking, or unauthorized access or abuse of records, contract violations or other reasons. During use, users may engage in transactions with third parties such as buying, selling, exchanging goods/services, advertising... Unless notified in writing by

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Lux Quartz fulfills its related obligations in accordance with the law, but in cases where the following reasons lead to obstacles in implementing agreements, loopholes in implementation, prolonged implementation, or changes in implementation content..., Lux Quartz will not be responsible: force majeure factors (such as natural disasters, strikes, abnormal political factors, requests of government agencies according to current laws...); public service factors (such as power supply failures, network communication failures or any attacks by hackers, or cases of computer virus intrusion, government requests for network security management measures, technology, communication lines, or other information...) leading to service interruption, obstructed services unable to meet customer requirements; other factors (such as regular and emergency equipment maintenance, equipment and system malfunctions, information security and network data...).

In the event that any provision, clause, or part of these Terms of Use is determined to be invalid, unenforceable, or void, the remaining provisions of these Terms of Use shall not be affected and shall remain in full force and effect.

## **APPLICABLE LAW**

The provisions of this policy are governed by the laws of the Socialist Republic of Vietnam. All disputes related to this provision shall be handled in accordance with Vietnamese law by competent authorities in Vietnam.

## **CONTACT INFORMATION**

Lux Quartz always welcomes your feedback and comments on the content of Lux Quartz's Services. If you have any questions, please feel free to contact Lux Quartz directly using the information below:

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